

Rail enthusiast and amateur photography

Guidelines for accessing Queensland Rail Property

Effective 1 September 2010



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Terms & conditions for accessing Queensland Rail property

Introduction

The Queensland Rail network extends from the centre of Brisbane, south to Beenleigh and Varsity Lakes on the Gold Coast, north to Ferny Grove, Shorncliffe, Caboolture and Gympie, east to Cleveland and west to Ipswich and Rosewood.

The Queensland Rail network covers over 300 kilometres of track and includes 144 stations. Queenslanders make an estimated 65 million customer journeys per year with Queensland Rail, with a daily average of 170,000 journeys.

The following guidelines have been developed to enable all rail enthusiasts and amateur photographers to pursue their hobby in a safe and enjoyable manner. These guidelines apply only to publicly accessible areas controlled by Queensland Rail. Airtrain is a privately owned railway and permission to film or photograph on the Domestic Terminal and International Terminal Stations must be sought from Airtrain City Link Ltd.

It is the priority of Queensland Rail operations to ensure the safety of Queensland Rail employees, customers and visitors to Queensland Rail property.

When entering an attended station, please make yourself known to Queensland Rail staff. This will ensure that they are aware of your presence and know what you are doing at their station. A valid TransLink ticket is required to gain access to inner city station precincts.

A key priority for train and station operations is to ensure the safety of customers and staff. You may be asked by station staff to move to another part of the station. Station staff will be happy to explain why this is necessary and if you are travelling by Queensland Rail they may advise you to remain in the normal waiting areas with other customers. If this occurs, please do so with goodwill as staff have many things to consider including the safety and security of all customers.

Accepted filming and photographic equipment

Flash photography and video camera equipment using additional lighting on platforms in the direction of oncoming trains is not permitted. Flash photography and lighting can be a hazard to train drivers and Queensland Rail staff.

Following is a list of approved photographic equipment:

- Camera phones
- SLR Camera
- Hand held digital camera (video or still)
- Ordinary video camera

- Tri-pods – must be kept behind the yellow safety line at all times and are not to impede customer traffic flows on platforms, overhead bridges, subways etc.

Accepted filming and photographic locations

Rail enthusiasts and amateur photographers are only permitted to access Queensland Rail property which is normally accessed by customers and the general public. This includes platforms, station buildings (as accessed by the public), public access ways, over head bridges and underpasses. Taking photos in public areas, including station platforms is permitted provided it is for personal use. For any commercial photography prior permission must be obtained by contacting the Queensland Rail Promotions & Events team.

Rail enthusiasts and amateur photographers are not permitted to film during peak periods and/or at busy stations and may be asked by Queensland Rail staff to vacate the premises.

Customers with physical impairments require un-obstructed access to certain platform areas such as tactile tiles and wheelchair access points. These areas must not be obstructed and all instructions from Queensland Rail staff regarding these locations must be followed.

Photography of closed circuit TV cameras, automated fare equipment including fare gates and fare machines, security related equipment and/or graffiti is not permitted. This means that these subjects are not permitted to be the primary content of the photography.

Our expectations of you

Obeys the direction of Queensland Rail staff such as Customer Service Leaders, Customer Service Attendants, Station Officers, Transit Officers, Senior Network Officers, Rail Squad and Track Protection Officers at all times. Please be aware Transit Officers are authorised under the Transport Operations (Passenger Transport) Act 1994 to request a person to leave Queensland Rail Property and use reasonable force if required.

Act safely and sensibly at all times

Lead by example on rail safety and stay clear of the platform edge and remain behind the yellow safety line at all times. Your equipment must also remain below the yellow safety line at all times.

Do not trespass onto any area of Queensland Rail property that is not open to the public i.e. rail corridor, rail workshops and do not climb on any structure such as signals, over head wiring structures etc.

Do not obstruct any signalling equipment or signs that are vital to the safe running of the railway.

Avoid congregating at busy areas of the station and platform or where you may interfere with the regular customer traffic flow.

You should not wear safety vests or similar high visibility clothing as there is no need for this in public areas.

Use of a tripod may cause a dangerous obstruction to customers and you may be asked not to use one. When they are being used, tripod legs must be kept behind the yellow line at all times.

Security considerations

Be aware of your surroundings, as your presence at the station can be a positive security benefit. We ask you to take note of anything unusual and report anything suspicious to Queensland Rail staff.

Queensland Rail has rigorous measures in place to provide for the security and safety for its employees, customers and visitors. Our staff remains vigilant and is trained to report any suspicious activity in and around our businesses.

Commonwealth departments have advised Queensland Rail that terrorist attack planners often engage in pre-attack reconnaissance. This may include taking pictures of likely targets and consequently you should be aware of the perception you may create. For this reason it is important that you comply with the above request to make yourself known to Queensland Rail staff.

Additionally, it is likely that terrorist or criminal elements use the internet as a tool to receive information and photographs of sites to conduct their planning. This may include criminal activity such as vandalism or graffiti. Investigations of such incidents will include internet sites and persons who have made such information available.

It is therefore advised that people taking photographs or filming Queensland Rail assets in accordance with these guidelines do not make this information available to the public or on the internet. This will ensure that any images taken are not misused and rail enthusiasts can continue to enjoy their hobby.

For further information regarding filming on Queensland Rail Property please send an email to filming@qr.com.au.

Disclaimer / exclusion of liability

Rail enthusiasts and amateur photographers enter Queensland Rail premises solely at their own risk. Queensland Rail accepts no responsibility for any damage or injury (whether to persons or property) to these entrants (or caused by the entrants) in connection with their presence on Queensland Rail premises.